Central Okanagan
Division of Family Practice
An FPSC initiative

LONG-TERM CARE INITIATIVE

Collaborative Most Responsible Practitioner (C-MRP) Model

AT VINEYARDS RESIDENCE

AUGUST 2026



Early results show positive impact for physicians and nursing staff

Three months after the Collaborative MRP (C-MRP) Model was implemented at Vineyards Residence in May 2026, physician and nursing feedback indicates more consistent communication, timely care, teamwork & continuity for residents.

> *"[The C-MRP model] helps manage the clinical responsibilities of LTC pretty efficiently and ensures issues are dealt with quickly."*
>
> – Physician A

Strong overall satisfaction and effectiveness

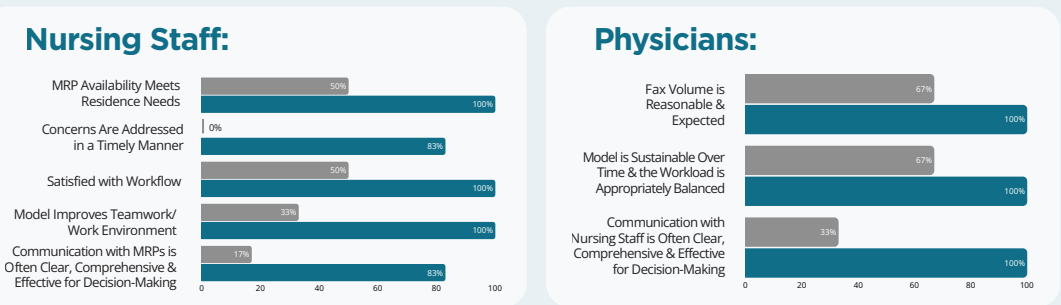
8.7/10 PHYSICIANS

10/10 NURSING STAFF

100% **OF PHYSICIANS WOULD RECOMMEND** THE MODEL TO A COLLEAGUE

Physicians started the pilot with generally positive perceptions, limiting measurable improvement; nursing staff reported notable gains across several areas.

What changed after 3 months?



> *"The physical presence of doctors is invaluable to both residents and the nursing team."*
>
> – Nurse A

Emergency Department (ED) Transfers

9 Apr - Aug 2025 → **5** Apr - Aug 2026

Admittance Rate

11% Apr - Aug 2025 → **60%** Apr - Aug 2026

Interior Health data for April to August show that ED transfers decreased from 9 in 2025 to 5 in 2026, while also resulting in a higher proportion leading to hospital admission, indicating greater transfer appropriateness.

Beyond the Numbers

Families have provided positive feedback, and several staff members said they hope to see the C-MRP model roll into additional care homes.

An unexpected benefit. In-person rounds provide valuable education opportunities for staff, as physicians tend to explain the reasoning behind clinical decisions. This is not generally available *via* fax-based communication.

Next Steps

The team will continue to monitor the model and explore opportunities to:

- Consider expanding the C-MRP group
- Monitor communication, fax volume, workload & satisfaction

Three months in, the C-MRP model is showing positive impacts for care home staff and physicians, as well as residents and their families.